#### **ABOUT US**

#### SIGNAL HEALTH GROUP

Signal Health Group's mission is to provide home-based medical and non-medical services to elderly, disabled population. We provide full comprehensive care services including personal care, home health, hospice care, and wellness & mental health services.

Our company's core principles are Honesty, Integrity, Teamwork, Passion, and Caring Customer Service.









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#### **PAYING FOR HOME CARE**

Private Insurance | Medicare & Medicaid | VA Benefits | Private Pay





**HOSPICE CARE** 

#### WHAT IS HOSPICE CARE?

Hospice care is a specialized care that focuses on supporting you and your loved ones during an advanced illness. The emphasis is on comfort and quality of life, rather than finding a cure. Hospice care enables you to live each day to the fullest as comfortably and dignified as possible.

## It's all about providing comfort with quality services.

The hospice team develops a care plan that meets each patient's individual needs for pain management and symptom control. The team usually consists of:

- The person receiving care
- The person's family/caregiver
- The person's personal physician and/or hospice physician (or medical director)
- Nurses and Home health aides
- Social workers
- Counselors and spiritual caregivers
- Trained volunteers

Our hospice care staff are available on-call 24 hours a day, seven days a week to provide additional care or services as needed. Other professional therapists such as speech, physical and occupational serves as the primary caregiver and, when appropriate, helps make decisions for the terminally ill individuals.

## WHEN IS IT TIME FOR HOSPICE?

It is time for hospice when a person is ready to focus on living fully at the end of his or her life. Many patients are referred too late to benefit fully from all the services offered through hospice. Generally, it is time for hospice when patient is expected to live six months or less. SHG Hospice suggests erring on the side of earlier access. If in doubt, call SHG Hospice to discuss your personal situation.

### WHO **PAYS** FOR **HOSPICE CARE?**

Medicare pays 100% of allowable charges from SHG Hospice, including charges for medications, durable medical equipment, medical supplies, respite care, and inpatient care related to the hospice diagnosis. Most private insurance plans also offer hospice coverage. SHG Hospice will work with the patient and family to resolve financial concerns.

#### WHO IS **ELIGIBLE** FOR **HOSPICE?**

There are no such age or disease restrictions for hospice.

Many people misunderstand and associate hospice with cancer. But the fact is only half of hospice patients have any disease like cancer; end-stage lung, kidney or liver disease; Alzheimer's, ALS or heart disease; in a life-limiting phase.

Further more, patients experiencing serious multi-symptom decline involving severe cases of poor nutrition, weight loss, inactivity, and mental impairment (also referred to as "failure to thrive") are also eligible for hospice care.

# WHAT ARE THE BENEFITS OF HOSPICE?

The SHG Hospice team's overwhelming goal is to see patients live with dignity and quality.

## Common hospice services include:

- Assessing all physical symptoms related to the illness such as pain, nausea, anxiety, fatigue, or shortness of breath.
- As our staff lives in the same county to make sure on-call availability to meet the needs of both patients and families.
- Helping them to navigate through end-of-life decisions, such as advance directives, do-not-resuscitate orders, or funeral planning by creating customized plans to achieve patient's & family's goals with dignity and peace.
- Addressing emotional, spiritual, & social aspects of coping with a serious illness. Honoring specific customs of all ethnic cultural, & religious backgrounds. Memorializing the patient's life through journaling.
- Providing bereavement support for family.